



**CITY HALL**  
**705 North Avenue**  
 Norwalk, IA 50211  
 Phone: 515-981-0228  
 FAX: 515-981-0933  
 Open 8:00 am – 4:30pm, Monday – Friday

**ADMINISTRATIVE SERVICES**  
**City Administrator**  
 Mark Miller  
 markmiller@ci.norwalk.ia.us  
 515-981-0228 ext. 234

**COMMUNITY DEVELOPMENT**  
**Development Services Director**  
 Chris Nosbisch  
 chrisnosbisch@ci.norwalk.ia.us  
 515-981-0228 ext. 226

**EMS SERVICES**  
**1100 Chatham Avenue**  
 Norwalk, IA 50211  
**Emergencies, call 911**  
 Phone: 515-981-4316  
 Fax: 515-981-4779

**Fire Chief**  
 Dustin Huston  
 dhuston@norwalkpublicsafety.org

**Firefighters/Paramedics**  
 Doug Richardson  
 drichardson@norwalkpublicsafety.org

**POLICE DEPARTMENT**  
**1100 Chatham Avenue**  
 Norwalk, IA 50211  
**Emergencies, call 911**  
 Phone: 515-981-0666  
 Fax: 515-981-5839

**Police Chief**  
 Ed Kuhl  
 norwalkpolice@mchsi.com

**PUBLIC WORKS**  
**2626 North Avenue**  
 Norwalk, IA 50211  
 Phone: 515-981-0228

**Public Works Director**  
 Tim Hoskins  
 timhoskins@ci.norwalk.ia.us

**PARKS AND RECREATION**  
**1100 Chatham Avenue**  
 Norwalk, IA 50211  
 Phone: 515-981-9206

**Parks and Recreation Director**  
 Nancy Kuehl  
 nancykuehl@ci.norwalk.ia.us

**PUBLIC LIBRARY**  
**1051 North Avenue**  
 Norwalk, IA 50211  
 Phone: 515-981-0217  
 Fax: 515-981-4346



## MAYOR'S MOMENT

As a member of the Metro Advisory Council, I am involved in a myriad of discussions on issues that impact all Metro communities. One of those topics that has frequented our agenda is bed bugs. I know that this is not a pleasant subject, however, because the number of incidents has increased 81% since 2000 and the fact that it costs between \$800-\$2,000 per treatment (takes 2-3 treatments to eradicate) to rid your residence of them once established, I thought it worthy of a few comments about what you can do to avoid facing this problem yourself.



Mayor Doug Pierce

People traveling can be at risk for encountering bed bugs. It is always a good practice to check your room for bed bugs, regardless of your type of accommodations. Bed bugs can enter your home when carried in on clothes, backpacks or luggage. Here are some suggestions when you travel:

- Inspect your room before you settle in. A safe place for your luggage while you inspect is in the bathtub. Look for bed bugs and their feces (dark red/brown blood stains) by peeling back the bed sheets and look between the mattress and box springs, check mattress seams, headboard area, under alarm clock, lamp and telephone.
- If no signs of bed bugs, avoid unpacking clothing and storing items in drawers. It is best to hang clothing or leave it in your luggage. Elevate luggage off the floor using luggage racks or in the bathtub. Do not leave clothing or personal items lying on the bed or furniture.
- Cover up. Bed bugs feed on exposed skin. You may limit bites by wearing pajamas that cover up as much skin as possible.
- Upon returning home from a trip, immediately launder washable items in the washer with the hottest water setting and dry on the highest heat setting for at least 20 minutes. Clean clothing can be placed in the dryer at the highest setting for at least 20 minutes. Carefully inspect your luggage, paying close attention to seams and crevices. As for used furniture and bedding, do not take any that has been discarded and left by the curb for disposal.

I hope that no one has to face this problem, but, as I stated, the number of incidents is ever increasing, so an ounce of prevention....



## ZENA'S K9 PROGRESS REPORT:

By Eddie H Kuhl, Chief of Police  
 We would like to report back to you on Norwalk's drug dog, Zena. She is now 4 years old and as active as the day she came into our service about 3 years ago. The City purchased her for \$4,200.00 in partnership with the Norwalk School District and donations from the community. Last year that investment resulted in solving 150 cases and found \$1.6 million in illegal drugs. She worked with local, state and federal officers; she walked through several area schools; responded to traffic stops by patrol officers and walked through apartment complexes at the request of the owners. Zena participated in 211 hours of regional K9 training with K9 teams from across the area and the nation. She has consistently placed among the top teams with her handler, Officer Scott Palmer, who meticulously cares for his K9 partner. It is impressive to watch her work a building from the floor to the ceiling and believe me she can do it. This program is a successful investment that has certainly made huge returns and we thank the people of Norwalk for their support of our K9 program.



City Departments are now busy completing their year-end reports for 2011 and ours should be done for you later this month.

Thank you again for your support!

## PARK AND RECREATION

**UPCOMING REGISTRATIONS:**  
**SNOWMAN CONTEST** – Now to March 31  
**LAKEWOOD CRAFT CLUB** – Now to February 3  
**LAKEWOOD EARLY OUT** (Sci Center) – Now to February 3  
**JUST FOR KICKS**, Kindergarten and Youth Soccer – Now to February 10

**SENIOR CITIZEN EXERCISE**  
 Everyone ages 55 and older is invited to attend a free exercise program that will include stretching and toning. We will meet at the Good Life Retirement Center located at 1313 Wright Road. This program runs from now until May 17. Time: 10-10:30am. Days: Tuesday and Thursday

**OPALS – POTLUCK LUNCH**  
 All are invited, age 55 or older, to attend a potluck dinner to enjoy and socialize with the Park and Recreation staff. Meat, tableware and coffee/beverage are provided. Dust off the cookbooks and be creative to bring a side dish and/or dessert to share with everyone. Let us know your email address and we will send out reminders with what meat we plan to have on that day. Dates: February 3, March 2. Time: 11:30am-1:00pm. Place: Norwalk Public Safety Building

**BASKETBALL OPEN GYM**  
 Shoot hoops or play a pick up game with friends or family. Bring clean tennis shoes for the floor. Only residents in the Norwalk school district are eligible to participate. No registration required, just show up and play. Time: 3-5pm. Location: Oviatt gym  
 Adult cost: \$1.00. Youth cost: \$.50. Days: Sundays. Dates: February 5, 12, 19, 26

**KINDERGARTEN SOCCER**  
 This program is for both boys and girls currently in kindergarten this school year. This is a six-week program including one week of practice and five weeks of practice/games. Shin guards are required. Registration: Now to February 10. Days: Starts week of March 26, weather permitting. Time: 6:00pm. Location: orwalk-McAninch Sports Complex. Days: Tuesday/Thursday. Cost: \$30.00 for Norwalk residents or \$34.50 for non-residents

**1st-7th GRADE SOCCER**  
 This program is for children in 1st through 7th grade this current school year. Shin guards are required. This is a six-week program including one week of practice and five weeks of practice/games. Divisions: *1st and 2nd Grade Boys* – 4 vs 4. Play on Monday and Thursday. *1st and 2nd Grade Girls* – 4 vs 4. Play on Tuesday and Friday. *3rd and 4th Grade Coed* – 8 vs 8. Play on Monday and Thursday. *5th-7th Grade Coed* – 8 vs 8. Play on Tuesday and Friday. Registration: Now to February 10 Days: Starts week of March 26, weather permitting. Times: 6:00pm. Location: Norwalk-McAninch Sports Complex. Cost: \$40.00 for Norwalk residents or \$46.00 for non-residents.

**EARLY OUT WEDNESDAYS**  
 Back by popular demand! Again this year we will offer afternoon early out field trips to various attractions in and around the metro area. The trips are held on the early out Wednesday of the month (Oct.-Feb.) These "early out" trips are for kids in 3rd, 4th and 5th grade. Our staff will have an activity for the kids from 12:00-1:00pm and then we will board the bus. Important: Snacks are not included in the price of the activity; if your child needs a snack, additional money needs to be sent with them. Time: Leave 1:00pm and return by 4:30pm. Location: Leave from Lakewood Elementary School. (Parents, please pick student up from school no later than 4:30pm).

**FOR MORE ACTIVITIES AND COMPLETE SCHEDULE,**  
[www.ci.norwalk.ia.us/departments/parksandrecreation](http://www.ci.norwalk.ia.us/departments/parksandrecreation)

## STORM WATER BEST PRACTICES

The City of Norwalk is a Municipal Separate Storm Sewer System (MS4) Community. This means that we are regulated by the Iowa Department of Natural Resources and the Environmental Protection Agency for storm water quality and management. As an MS4 community, one of the things which we need to be addressing is Best Management Practices (BMP). There are several things which you as Norwalk residents can do to help with the Best Management Practices.

Keep lids closed on your garbage containers. The trash which blows out may end up in the storm sewer which flows to the nearest stream, river or lake and cause pollution of the receiving waters. Do not leave garbage or trash laying around your property as this may also get into the storm sewer.

Protect storm water inlets so that dirt and trash do not get in the storm water system. When mowing your lawn, always blow the grass clippings back on the yard rather than into the street.

Another thing which can help is to pick up after your pet. In 2010, Norwalk had 705 dogs which, when averaged out, produced approximately 64 tons or 3 semi loads per year of dog waste; so make it a practice to pick up after your dog.

Remember, you can help to reduce pollution by following the Best Management Practices.

## CALENDAR

<b>Feb. 1</b> – Trash pick up 7:00am	<b>Feb. 22</b> – Trash & Recycling pick up 7:00am	<b>March 1</b> – City Council mtg. 6:30pm, City Hall	<b>March 21</b> – Trash & Recycling pick up 7:00am
<b>Feb. 1</b> – Parks & Rec Commission mtg. 6:30pm, Police Station	<b>Feb. 22</b> – Tentative Planning & Zoning mtg. 5:30pm, City Hall	<b>March 5</b> – Water bill payment due date	<b>March 26</b> – Water notice due date
<b>Feb. 2</b> – City Council mtg. 6:30pm, City Hall	<b>Feb. 27</b> – Water notice due date	<b>March 7</b> – Trash & Recycling pick up 7:00am	<b>March 27</b> – Water service disconnects
<b>Feb. 6</b> – Water bill payment due date	<b>Feb. 28</b> – Water service disconnects	<b>March 7</b> – Parks & Rec Commission mtg. 6:30pm, Police Station	<b>March 28</b> – Trash pick up 7:00am
<b>Feb. 8</b> – Trash & Recycling pick up 7:00am	<b>Feb. 29</b> – Trash pick up 7:00am	<b>March 12</b> – Library Board of Trustees 6:30pm, Norwalk Easter Library	<b>March 28</b> – Tentative Planning & Zoning mtg. 5:30pm, City Hall
<b>Feb. 8</b> – Planning & Zoning mtg. 5:30pm, City Hall		<b>March 14</b> – Trash pick up 7:00am	
<b>Feb. 13</b> – Library Board of Trustees 6:30pm, Norwalk Easter Library		<b>March 14</b> – Planning & Zoning mtg. 5:30pm, City Hall	
<b>Feb. 15</b> – Trash pick up 7:00am		<b>March 15</b> – City Council mtg., 6:30pm City Hall	
<b>Feb. 16</b> – City Council mtg., 6:30pm City Hall			

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